



Eggers Online Updates

The past month and a half has been a busy one for updates and changes to the Eggers Online System. Updates have allowed for a variety of new options: instant FSC calculations on Flush Doors, more accurate multi-phase pricing, and ready-to-use quotes and orders that you can send to your customer—mark-ups, freight, and taxes included. Miss out on any of these changes? Find the step-by-step instructions for these updates by clicking on the links below:

[FSC Calculation Explanation](#)

[Multi-Phase Pricing Instructions](#)

[Mark-Up Pricing Instructions](#)

April's Frequently Asked Question

Q. I recently upgraded to Internet Explorer 8 and certain things don't work correctly. What should I do?

A. The Eggers Online system requires that users utilize Internet Explorer to access the system. Internet Explorer 7 is recommended to ensure everything displays properly in Eggers Online. If you are using, or recently upgraded to, Internet Explorer 8, making your system compatible with Eggers Online is fast and easy. Simply follow the instructions attached [here](#).



Tips and Tricks for using Eggers Online Order Entry

A couple quick reminders to ensure your Eggers Online order is manufactured in as quick and efficient a manner as possible.

- **Identical pairs and sets of doors:** Whenever possible, entering pairs and sets as identical is beneficial to your speed of entry as well as your accuracy. A pair or set can be considered identical as long as they are of equal size and basic construction. Details such as hardware, beveling, and blocking can be changed even if a line item is defined as identical. Some of the benefits of entering your pair as identical are: auto-populated hinge locations (preventing an incorrect entry on subsequent leaves), more accurate pricing, less entry (more items are pre-populated, saving time), and more accurate proofing (our order writer will be better able to identify red flags if he knows leaves should be identical).
- **Flush Bolt Entry:** When entering the inactive leaf of a pair, Eggers Online will prompt you to enter your flushbolt information. Once the initial flushbolt information is entered, it is assumed the same flushbolt will be used for both the top and bottom prep. The system will also allow you to select "Top Flushbolt Only" prep only or "Alt. Bottom Flushbolt." If you want the same flushboth model on the top and bottom flushbolt, you do not need to select "Top Flushbolt Only" or "Alt. Bottom Flushbolt." These picks only need to be utilized if there is no bottom flushbolt prep or the bottom flushbolt model differs from the top flushbolt model.
- **Strike Information:** When entering a single, pair, or set of doors, Eggers online will offer you the option to put a strike on any of the leaves of the line item. It can be easy to assume you then need to add the strike information from the frame to your entry to verify the lock location on the door. This is not the case. Rather, for each leaf, only enter the hardware Eggers is to prep for. On pairs and sets, it is critical to review the gray tabs at the top of the page to ensure you are aware of what leaf you are entering information for. You will only enter hardware for one leaf at a time.

Additional questions about any of the tips above? Contact Bridget at 920.793.1351 ext. 509 or Todd Andrus at 920.722.6444 ext. 126 for more information.

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