

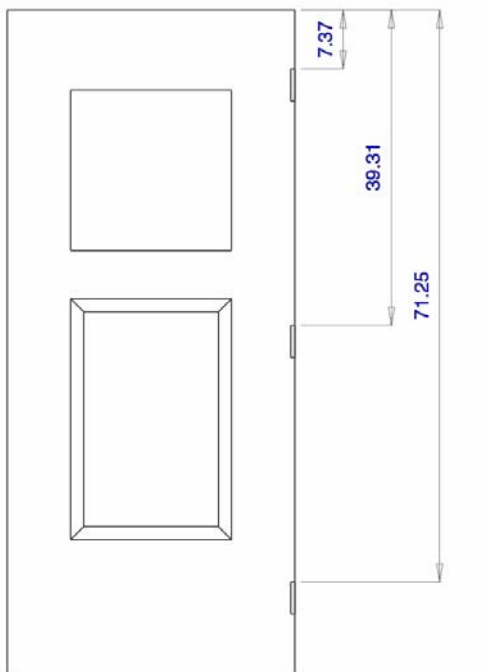


Shipping Information Critical

Eggers continues to see many orders entered without a shipping contact and phone number entered on the “Comments” tab. Please complete this section to ensure all your shipping expectations are met.

More Drawing Details Now Available!

In the past, each Eggers door entered in the Order Entry model had a basic elevation drawing included. In an effort to continually improve our system, the drawing model has now been updated to include hinge location dimensions, moulding drawings, and more accurate louver representation. These updates should aid in the proofing process. To view the updates on orders you have already started, simply revalidate all lines. If you have any questions regarding this update, please contact Bridget Diederichs at 920.793.1351 ext. 509 or bdiederichs@eggersindustries.com.



May’s Frequently Asked Question

Q. What is the “pre-channeled flushbolt” pick for?

A. The pre-channeled flushbolt option is designed for ordering stock pairs in which you know you will need a flushbolt, but are not sure of the make or model. This pick is not designed for use on custom-order doors as ideally the prep should be completed per the exact template to provide the most stable door and fire rating possible. If you have other questions about this topic, please contact Bridget Diederichs at 920.793.1351 ext. 509 or bdiederichs@eggersindustries.com.

Entering Eggers’ Finish Information

When entering finish information into an Eggers Online quote or order, the process may sometimes seem overwhelming due to the wide variety of finishes Eggers offers. To make the process easier, read the reminders below:

- **Quoting**—When quoting, be specific as to whether you want Eggers’ stain or clear. This will make a difference in your pricing. Also, keep in mind that **Guardall Clear** and **Guardall Stain** are Eggers’ standard finishes. Guardall Plus or Supreme are different levels of fill carrying much higher costs.
- **Order Entry**—When entering an Eggers order it is **CRITICAL** that finish information is entered correctly. When entering this information, keep the following in mind:
 - Is this a clear finish or a stain? (this will impact pricing)
 - Did I enter a finish approval number beginning with an “N” or a “TR”? Standard stain notations such as “02 Pecan” will NOT be accepted and may affect your leadtime
 - Did I enter the correct finish type? **Guardall Clear** and **Guardall Stain** are Eggers’ standard finishes. Entering Guardall Plus or Supreme will increase your costs and create questions once your order has been released.

Additional questions about any of the tips above? Contact Bridget at 920.793.1351 ext. 509 or Todd Andrus at 920.722.6444 ext. 126 for more information.

Please direct any questions regarding Eggers Online to Bridget Diederichs at 920.793.1351 ext. 509 or bdiederichs@eggersindustries.com